

Workshop Title	Conflict Management Skills
Workshop Description	Conflict in any situation or organisation is counterproductive to achieving long term goals and harmony. This workshop will enable delegates to identify potential conflict situations and introduce them to strategies that will develop skills to deal with conflict situations in a competent and professional manner. They will be able to identify a suitable conflict handling style and engage in role play activities to demonstrate effective conflict handling techniques.
Admission Requirements	<ul style="list-style-type: none"> • Must be at least twenty three years of age. • Must be in possession of a matric certificate or the mature age exemption procedure will apply.
Delivery Method	Contact Sessions
Duration	1 day/ 8 hours
Price	Refer to BSU Fee Schedule
Enquiry Contact	bsuenquiries@dut.ac.za / 031 -373 5710/5762