

<b>Workshop Title</b>	<b>Professional Business Approaches in a Changing SA Environment</b>
<b>Workshop Description</b>	This workshop develops an understanding of personal development, perception, self-disclosure, and the Johari window, locus of control, motivation, emotional maturity and emotional intelligence. The content also explores concepts of self-mastery, listening skills and professional communication for the business environment. The workshop also looks at the values, feelings, attitudes and ethics in a changing business environment. Delegates also learn how to be assertive develop good problem solving skills and how to deal with conflict.
<b>Admission Requirements</b>	<ul style="list-style-type: none"> <li>• Must be at least twenty three years of age.</li> <li>• Must be in possession of a matric certificate or the mature age exemption procedure will apply.</li> </ul>
<b>Delivery Method</b>	Contact Session
<b>Duration</b>	2 days/ 16 hours
<b>Price</b>	Refer to BSU Fee Schedule
<b>Enquiry Contact</b>	bsuenquiries@dut.ac.za / 031 -373 5710/5762