

Workshop Title	Role of the First Line Manager
Workshop Description	This workshop is designed to introduce the delegate to the concept of management and specifically the role of the First Line Manager, within an organisation as an inter-related system. The workshop will cover the functions, roles and responsibilities of the first line manager. The workshop will also assist delegates in understanding how to carry out these functions more efficiently. Delegates will also learn how develop a more positive attitude and how to carry ones duties with professionalism and diplomacy. Delegates will also learn about how to promote and sustain synergy in an organisation.
Admission Requirements	<ul style="list-style-type: none"> • Must be at least twenty three years of age. • Must be in possession of a matric certificate or the mature age exemption procedure will apply.
Delivery Method	Contact Session
Duration	Contact BSU to enquire
Price	Refer to BSU Fee Schedule
Enquiry Contact	bsuenquiries@dut.ac.za / 031 -373 5710/5762