

Short Course Title	Supervisory Development Phase 1
Course Description	<p>This short course is phase 1 of a 3 phase programme and has been designed to meet the needs of first line manager or supervisor in a range of selected business sectors.</p> <p>Phase 1 has been designed to equip the delegates to communicate well, lead effectively and also work well in a team. This short course covers the following outcomes:</p> <ul style="list-style-type: none"> • Explain the concepts of productivity and how to measure it • Demonstrate an understanding of quality assurance concepts. • Outline the benefits of good communication practices. • Demonstrate an understanding of concepts and practices of numeracy and finance, • Apply problem-solving and decision making skills and techniques in a business. • Distinguish between routine and complex problems in the work environment.
Admission Requirements	<p>The minimum admission requirements for admission to the Supervisory Development Phase 1 short course are:</p> <ul style="list-style-type: none"> • Twenty three years of age. • Three years business experience. • Senior certificate or NQF 4 equivalent.
Delivery Methodology	Contact Sessions
Duration	36 contact hours / 5 Full days
Price	Refer to BSU Fee Schedule
Enquiry Contact	bsuenquiries@dut.ac.za / 031 -373 5710/5762