Short Course Title	World Class Manufacturing			
Course Description	<ul> <li>This short course has been designed to provide delegates with the knowledge and skills required to manage the manufacturing process on a daily basis. Delegates will be introduced to the key concepts of World Class Manufacturing and will gain an understanding of production and operations within a business. The following outcomes are covered:</li> <li>Demonstrate an understanding of World Class Manufacturing (WCM) principles and systems.</li> <li>Describe the importance of Total Quality Management (TQM) and apply its principles and techniques.</li> <li>Employ the skills required to measure performance and implement control.</li> <li>Discuss Artificial Intelligence, expert systems and conceptualise the organisations of the future.</li> </ul>			
Admission Requirements	The minimum admission requirements for admission to the Introduction to World Class Manufacturing short course are:  • Twenty three years of age. • Three years business experience. • Senior certificate or NQF 4 equivalent			
Delivery	Contact Sessions			
Methodology				
Duration	36 contact hours / 5 Full days			
Price	Refer to BSU Fee Schedule			
<b>Enquiry Contact</b>	bsuenquiries@dut.ac.za / 031 -373 5710/ 5762			